



## TERMS AND CONDITIONS

The ENTERTAIN ME BRIGHTON (EMB) registered office is 65 High Street, Brighton, BN2 7HE.

- Tickets for events will be confirmed on receipt of full payment of the advertised ticket price.
- Cancellation four weeks or more before the date of the event will be fully refundable.
- Cancellation two weeks to four weeks before the event will be 50% refundable.
- Cancellation within two weeks of the event is non-refundable.
- In the event of cancellation or postponement by EMB, an alternative date or event will be offered. If this is not acceptable a full refund of the ticket price only will be offered.
- Performers at EMB events are contracted by EMB and are not employees. EMB cannot accept responsibility for issues between customers and the performers.
- EMB will seek to resolve any issues between customers and the event venue but EMB cannot accept responsibility for any issues between customers and the event venue, including issues with food and drink.
- Health and safety, environment and security are the responsibility of the event venue.
- Tickets for dinner and show will include three course meal and coffee provided by the event venue. All other drinks will be purchased by guests directly from the event venue.
- Tickets may only be purchased for customers aged 18 and over.
- The right to admission to an event is reserved by EMB and the event venue, who may take health and safety, environmental and security concerns into account at their reasonable discretion, and may from time to time carry out security searches. EMB would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of late arrival, being (or appearing to be) under age, declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.
- In the event of a change of advertised venue, EMB will make every effort to contact ticket holders in advance.
- It is the responsibility of the customer to inform EMB of any change of address, contact phone number or email address, both before and after receipt of tickets. Please note that our preferred method of contact for customers booking online is by email, so care should be taken to provide a current, valid email address.
- EMB can be contacted in writing to:  
**ENTERTAIN ME BRIGHTON, 65 HIGH STREET, BRIGHTON, BN2 7HE**  
or by email to:  
**[entertainmebrighton@gmail.com](mailto:entertainmebrighton@gmail.com)**  
or by telephone on:  
**07455 186679**